



# DIAGNOSTIC GOVERNANCE & SERVICE DELIVERY STUDY

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## *Appendix C: Newsletter*

# Governance & Service Delivery Study Update



**Get informed.**  
**Get involved.**  
**Have your say!**

## OPEN HOUSE

(October 24 & 25)

Come discuss your ideas and concerns (or even just grab a coffee and snack) at the Community Conversation events on October 24 in Bella Coola, or October 25 on Denny Island. Drop in to ask questions, learn about the study, discuss your views on local services and governance, and share your perspective on what is working or what needs improvement.

**October 24, 5 – 8**  
**Hagensborg Legion Hall**

**October 25, 5 – 8 pm**  
**Denny Island Community Hall**

## What is a governance and service delivery study?

Have you ever wondered what services the Central Coast Regional District provides or how decisions are made about those services? What services the CCRD does not provide, and why? Have you wondered what the costs are or how to have your say in decisions affecting your local community?

The CCRD Governance & Service Delivery Study is underway and will provide you with answers to these questions and offer opportunities to share your perspective. What's working? What's not?

Because each community, electoral area and regional

district is unique, a “one-size-fits-all” form of local government may not meet many local needs. Each community requires different services, methods of service delivery, and forms of political representation. The Governance & Service Delivery Study will examine how services are currently provided within the Region and seek input on what concerns or issues there may be with how services are delivered and governed.

The information can then be used to identify options for addressing governance and service delivery issues.

### ***Have your say! Take the survey!***

The more we understand your local service and governance issues, the better we can identify options to address them. Take the study's survey online at [www.ccrd-bc.ca](http://www.ccrd-bc.ca) before the November 14 deadline. Hard copies can be dropped off at the CCRD office in Bella Coola, scanned and emailed to [ccrdgovernance@ccrd-bc.ca](mailto:ccrdgovernance@ccrd-bc.ca), or faxed to 250-799-5750.



## Next Steps

Once we hear from you through the survey and Community Conversation (open house) meetings, the consultants will be collating the input and compiling a report on how services are governed and delivered. Check back online in December to view a summary of the public input. By January 2017 a final report will be submitted to the CCRD and the Province (who funded the study).

## Send us a letter

Not sufficient room in the survey to detail your concerns, issues or ideas? If you have more to contribute, please feel free to share your ideas and thoughts in a more comprehensive written submission to the study process through the contact email below ([ccrdgovernance@ccrd-bc.ca](mailto:ccrdgovernance@ccrd-bc.ca)).

## How do I stay informed?

- ✓ Find more info on the CCRD website [www.ccrd-bc.ca](http://www.ccrd-bc.ca)
- ✓ Look for updates on the CCRD website or in the *Coast Mountain News*
- ✓ Talk to us! Drop by, or call CCRD staff for more information!

## Questions?

Contact us!  
 Email: [ccrdgovernance@ccrd-bc.ca](mailto:ccrdgovernance@ccrd-bc.ca)  
 250-799-5291  
 626 Cliff Street, Bella Coola



Photo credit: Michael Wigle

## Get to know your Regional District! Review our *Fact Sheets*

Get to know your Regional District! There are probably services you never even knew the CCRD provided (and perhaps some you thought it did that it doesn't). As a first stage in the process of evaluating how services are being governed and delivered, "Fact Sheets" have been prepared to outline each of the services the CCRD currently provides to the communities within the region. Each *Fact Sheet* provides an overview of the service, how it's delivered, how decisions are made and the costs.

Learn about your local services, and understand how they impact you by reviewing the *Fact Sheets*. *Fact Sheets* are available online at [www.ccrd-bc.ca](http://www.ccrd-bc.ca) or in hard copy at the CCRD office in Bella Coola to explain the following services:

- General Operations
- Solid Waste

- Planning & Economic Development
- Water
- Parks and Recreation
- Fire & Emergency Services
- Library
- Transportation

In addition to explaining specific services, some *Fact Sheets* have been prepared that provide information on governance and service delivery, such as:

- Regional District Governance
- Regional Cooperation
- Electoral Area Boundaries
- Local Government Structure
- Regional District Grants

Review what services the CCRD provides, attend the Community Conversations to share your perspective and fill out a survey! What services are working? What could be improved? Have your say!